



0845 226 7734
makeitwork@onit.co.uk
www.onit.co.uk

OnIT Services Ltd
3rd Floor, workhotel, 575-599 Maxted Road
Hemel Hempstead, Hertfordshire, HP2 7ED

professional, reliable IT support



benefits at a glance

- **1-Month Contract Term**
Minimum 1-month notice on a rolling contract means you're not tied in
- **No Hidden Charges**
Unlike some of our competitors, there is NO limit to the time you can be on the phone before incurring additional charges
- **24/7 Monitoring**
We monitor warnings and error messages on your servers 24/7 – so we can fix problems before you even know about them
- **Choice of Support Levels**
Choose remote or full support, on whichever equipment you need

help!

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"HELP! my computer's not working!!" >>>

Quick, switch it off and on a few times. Still not working? Starting to panic? Ready to throw your PC out of the window? ... Don't panic!

Simply phone our helpdesk on 0845 226 7734 between 9am and 5.30pm Monday to Friday or email us via helpdesk@onit.co.uk

There are now 3 possibilities...

- 1. You have no IT Support contract with OnIT**
We can send one of our highly trained engineers to fix it, with a minimum 2-hour call-out fee.
- 2. You have 'remote' IT Support with OnIT**
We'll fix the problem over the phone or by using remote access software at no extra cost. If we have to send one of our engineers to your premises, we'll have to charge extra for every hour they are on-site.
- 3. You have 'full' IT Support with OnIT**
We'll either fix the problem over the phone or by using remote access to your computer – 90% of IT problems can be solved this way. If we can't fix it remotely, we'll send one of our engineers rushing to your rescue, at no extra charge.

"Phew, that's a relief!"

how much? >>>

Peace of mind and easy budgeting can be yours, from only:

Full Support Contract

- £25 per month for each workstation/laptop
- £200 per month for each server

Remote Support Contract

- £15 per month for each workstation/laptop
- £100 per month for each server

TALK TO US TODAY on:
0845 226 7734
to choose your
IT support contract